

Welcome to Bitter Roots Product Guide!

Thank you for your interest in Bitter Roots Apothecary. All of our professional grade tinctures are hand crafted in small batches in Vancouver, Canada. We source our herbs from quality suppliers providing us with premium herbs that are USDA certified organic and lot tested for pesticides. We also ensure herbs that are endangered species have been ethically harvested. Our focus is on traditional East Asian medicine - providing common formulas and single herbs from traditional Chinese Materia Medica. We also have a small range of Western herbs. We pride ourselves on excellent customer service and will gladly add items to our stock if they are available from our suppliers.

Inside you'll find:

- How to Order
- Our Policies
- Tincturing process
- Custom Compounding
- Product List
- Dosage guidelines
- Price List
- Contact Information

# HOW TO ORDER

- 1. Set up account at www.bitterrootsapothecary.com
- 2. After your account has been activated (usually takes 24 48hrs) login to place order
- 3. Payments are made by credit card, PayPal or etransfer.
- 4. You will receive a confirmation email upon receiving the order
- 5. Once the order is prepared and shipped you will receive a tracking number via email
- 6. Within 2 7 days your package will arrive :)

There are other ordering options available. Please email <u>info@bitterrottsapothecary.com</u> to discuss what would work best for you or your clinic.

## OUR POLICIES

*Shipping*: free shipping on orders over \$150 before tax. Shipping can cost anywhere from \$12 - \$25 depending on size of order and location. In town (Vancouver) orders usually arrive the following day, while most others take on average 3-4 days. Courier options are available for Vancouver as well

*Turnaround time:* we strive to have a quick turnaround on orders. Most orders are processed and shipped within 24-48 hrs.

*Patient drop shipping*: let us know when you place the order which tincture will be sent directly to the patient, including their name and address. Order will be processed as usual, except the patient will get the package and you will get the tracking number and invoice.

Payment: Credit card or PayPal at time of ordering, e-transfers are also accepted.

*Cancelling or changing an order:* if you need to add a tincture, make a change or cancel an order email as soon as possible. If your order has not been processed changes will be made with no extra charge. If the order has been processed you will be charged the full price.

*Breakage:* orders are carefully packed to minimize the risk of breakage, if however it does occur we will replace broken items free of charge.

*Refunds:* there are no refunds or returns on any single herbs, standard or custom formulas.

*Quality Assurance*: our herbs are sourced from top herbal suppliers who value ethical quality products. In addition to testing by the raw her suppliers we do our own batch testing for mould, bacteria, fungi and coliform.

	Standard cost/ml	Price/bottle	Custom cost/ml	Price/bottle
30 ml	\$0.53/ml	\$15.99	\$0.68/ml	\$20.40
60 ml	\$0.43/ml	\$25.80	\$0.52/ml	\$31.20
120 ml	\$0.35/ml	\$41.99	\$0.42/ml	\$50.40
250 ml	\$0.30/ml	\$75.00	\$0.36/ml	\$90.00
500 ml	\$0.29/ml	\$145.00	\$0.35/ml	\$175.00

## PRICING

### Discounts are available for Standard Formulations

10% off for purchase of 5 bottles of the *same* formula and size (30 ml - 120 ml) 15% off for purchase of 10 bottles of the *same* formula and size (30 ml - 120 ml)

## TINCTURING PROCESS

All of our tinctures are extracted in small batches using cold percolation. For single herbs we use 95% grain alcohol which is diluted to an optimal percentage for each herb allowing for the active ingredients to be extracted. All single herbs are a 1:2 ratio which means there is 1 gram of herb per 2 ml of extract. This is a stronger formulation than many products as the standard ratio is 1:5.

Our standard formulas are prepared using the same method, however due to the varying percentages of the herbs in each formula we use 40% alcohol as the solvent.

## CUSTOM COMPOUNDING

Our single herb list provides practitioners with the flexibility to modify common formulas or to create their own custom blends for their clients. When modifying a standard formula or creating a custom formulation we ask that the volume of the herb/formula is in a percentage form.

For example: Modified Si Wu Tang Si Wu Tang 75% + he shou wu 15% + gou qi zi 5% + da zao 5%

For a custom formula **all** herbs should be listed with their percentages. Custom formulas may also be made as a glycerite if needed - please allow extra time for processing.

## PRODUCT LIST

All herbs listed are available for custom tinctures and modification of standard solutions. Ratio of all herbs is 1:2 Percentage of alcohol varies for each herb in a range from 30% - 75%

If there is something you would like to have offered email <u>info@bitterrootsapothecary.com</u> to request

Ai Ye Bai Dou Kou Bai Hua She She Cao Bai Ji Li	Ba Ji Tian Bai Guo Ye	Bai Bian Dou Bai He
Bai Jie Zi (Chao) Bai Shao Bai Zhi Ban Lan Gen Bei Mu Bing Lang	Bai Mao Gen Bai Shao Yao Bai Zhu (Fa) Ban Xia Bei (Bi) Xie Bo He	Bai Qian Bai Xian Pi Bai Zi Ren (Jiang) Ban Xia Bian Xu Bu Gu Zhi
Cang Er Zi Chai Hu	Cang Zhu	Ce Bai Ye
Chan Tui Chi Shao Chuan Lian Zi Da Huang Da Zao Dan Zhu Ye Deng Xin Cao Di Gu Pi Du Huo E Jiao Fang Ji Fu Shen	Che Qian Zi Chi Xiao Dou Chuan Xiong Dan Nan Xing Dan Dou Chi Dang Gui Di Fu Zi Di Long Du Zhong E Zhu Fu Ling Fu Xiao Mai	Chen Pi Da Fu Pi Da Qing Ye Dan Shen Dang Shen Di Yu E Bu Shi Cao Fang Feng Fu Pen Zi (zhi) Fu Zi
Gan Cao Ge Gen Gu Sui Bu Gui Zhi Hai Zao He Huan Pi Hong Jing Tian Hu Huang Lian Hua Shi Huang Jing Huang Qin Ji Nei Jin Jiang Huang Jin Qian Cao Jing Jie Jue Ming Zi	Gan Jiang Gou Qi Zi Gua Lou Hai Piao Xiao Han Lian Cao He Shou Wu Hong Hua Hu Zhang Huai Mi Huang Lian Huo Ma Ren Ji Xue Teng Jiao Gu Lan Jin Ying Zi Ju Hong (out of stock) Ku Shen	Gao Ben Gou Teng He Huan Hua Hei Zhi Ma Hou Po Hua Jiao Huang Bai Huang Qi Huo Xiang Jie Geng Jin Yin Hua Ju Hua Kun Bu
Lai Fu Zi Lian Zi Xin Long Gu Lu Lu Tong Mai Men Dong Man Jing Zi Mo Yao Mu Li Mu Xiang	Lian Qiao Ling Zhi Long Yan Rou Ma Huang Mai Ya Mang Xiao Mu Dan Pi Mu Tong Niu Bang Zi	Lian Zi Long Dan Cao Lu Gen Ma Chi Xian Mei Gui Hua Mu Gua

Niu Xi Pi Pa Ye Qian Hu Qiang Huo	Nu Zhen Zi Pu Gong Ying Qian Shi	Pei Lan Pu Huang Qian Cao
Qin Jiao Qu Mai	Qing Hao	Qing Pi
Ren Shen Rou Gui Sang Bai Pi Sang Ye Sang Zhi	Rou Cong Rong Ru Xiang Sang Ji Sheng Sang Shen Zi Sha Ren	Rou Dou Kou San Qi Sang Paio Xiao
Sha Shen Shan Zhu Yu Sheng Di Huang Shi Chang Pu Shi Jun Zi Suo Yang Tian Ma	Shan Yao She Gan Sheng Jiang Shi Gao Shu Di Huang Tao Ren Tian Meng Dong	Shan Zha Shen Qu Sheng Ma Shi Jue Ming Suan Zao Ren Tian Hua Fen Tian Nan Xing
Tong Cao Tu Fu Ling Wang Bu Liu Xing Wu Jia Pi	Tu Si Zi Wei Ling Xian Wu Ling Zi	Wa Leng Zi
Wu Mei Wu Zhu Yu	Wu Wei Zi Xi Xin Xi Yang Shen	Wu Yao Xi Xian Cao
Xia Ku Cao Xiao Hui Xiang Xu Chang Qing Yan Hu Suo	Xian Mao Xin Yi Hua Xu Duan	Xiang Fu Xing Ren Xuan Shen
Yan Hu Suo Ye Jiao Teng Yi Yi Ren Yin Chen Hao Yu Li Ren Ze Lan Zhen Zhu Mu Zhi Gan Cao Zhi Mu	Ye Ju Hua Yi Zhi Ren Yin Yang Huo Yu Zhu Ze Xie Zhi Ke Zhi Shi	Yi Mu Cao Yin Chai Hu Yu Jin Yuan Zhi Zhe Bei Mu Zhi Ma Huang Zhi Zi
Zhu Ling Zi Hua Di Ding Zi Wan	Zhu Ru Zi Su Ye	Zi Cao Zi Su Zi

#### BITTER ROOTS APOTHECARY FORMULA LIST Standard formulas are tinctured at a ratio of 1:3 with 40% alcohol

Ba Zhen Tang Bao He Wan Chai Hu Shu Gan San Da Chai Hu Tang Du Huo Ji Sheng Tang Ge Gen Tang Ban Xia Hou Po Tang Bei Mu Gua Lou San Chai Hu Long Gu Mu Li Tang Da Cheng Qi Tang Gan Mai Da Zao Tang Gui Pi Tang Ban Xia Bai Zhu Tian Ma Tang Bu Zhong Yi Qi Tang Chuan Xiong Cha Tiao San Dan Zhi Xiao Yao San Gan Mao Qing Re KeLi Gui Zhi Fu Ling Wan

Gui Zhi Jia Long Gu Mu Li Tang Hou Xiang Zheng Qi Tang Jin Gui Shen Qi Wan			
Li Zhong Wan	Liu Jun Zi Tang	Liu Wei Di Huang Wan	
Long Dan Xie Gan Tang	Ma Zi Ren Wan	Shao Fu Zhu Yu Tang	
Shen Ling Bai Zhu San	Shen Tong Zhu Yu Tang	Si Jun Zi Tang	
Si Wu Tang	Suan Zao Ren Tang	Tian Ma Gou Teng Yin	
Tian Wang Bu Xin Dan	Wen Dan Tang	Wen Jing Tang	
Xiao Chai Hu Tang	Xiao Feng San	Xiao Yao San	
Xue Fu Zhu Yu Tang	Yin Qiao San	Yu Ping Feng San	
Zhi Bai Di Huang Wan	Zhi Gan Cao Tang	+ More	

Some standard formulas are made up from single herbs - if we carry all of the single herbs in a particular formula we can make it even if it isn't listed! Feel free to contact us if you have any questions.

Pediatric Formulas - glycerine based with a small percentage of alcohol (<15%) for a longer shelf life. Bu Zhong Yi Qi Tang Ge Gen Tang Shen Ling Bai Zhu San Yin Qiao San Yu Ping Feng San Immune Boost (modified Yu Ping Feng San) Calm

Signature Blends - these are formulations we have created and tested on patients, friends and family Immune Booster: huang qi, huang jing, ling zhi, gan cao, bai zhu, fang feng, ju hua, da zao De-Stress: mei gui hua, nettle, holy basil, ling zhi, he huan pi, he huan hua, yu jin, shi chang pu, bo he Sleep FX: suan zao ren, mei gui hua, he huan pi, lavender, hops, passionflower, yuan zhi, da zao UTI Prevention: nettle, hua shi, shan zha, hua jiao, huang bai, huang qi, dan pi, che qian zi

Western Herbs: Calendula, Cleavers, Hops, Lavender, Nettle, Passionflower and Lemon Balm

## DOSAGE GUIDELINES

#### Therapeutic dose

Age	Amount	Frequency
Adults	2 - 3 ml (approximately 60-75 drops or 1/2 tsp)	2 - 3 times/day
Children < 2 years old	1 - 10 drops	2 - 3 times/day
Children 2 - 5 years old	10 - 20 drops	2 - 3 times/day
Children 6 - 12 years old	20 - 40 drops	2 - 3 times/day
Children < 12 years old	40 - 60 drops	2 - 3 times/day

Maintenance Dose For adults 10 - 20 drops 1 - 2 times/day For children a quarter to a third of the therapeutic dose Dosage may need to be adjusted according to patient's constitution, size or sensitivity to herbs.

Drops should be added to a small amount of warm water (< 1/4 cup). To modify the taste drops may be added to weak tea or juice are also acceptable.

# CONTACT

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Statements made in this catalogue are not intended to diagnose or treat illnesses. All information provided is for educational purposes only.